

# Terms and Conditions - TAXAkonto, TAXAkort and/or TAXAbon



## Delivery and use

- a. TAXA 4x35's (hereinafter referred to as 'TAXA') TAXAkonto, TAXAkort and/or TAXAbon can be used for payment for commercial taxi transfers in all our vehicles. TAXAkort and/or TAXAbon can also be used with most other taxi companies in Denmark.
- b. TAXA sets up a TAXAkonto in the customer's name. When customers use their TAXAkonto, the charge for the journey will be debited from the account.
- c. TAXA issues a TAXAkort and/or TAXAbon and sets up an account in the customer's name.
- d. When using TAXAkort, the customer must provide a signature on a printed taxi receipt that states date, time, vehicle number, distance and price. When using TAXAbon, the customer must fill in the required information in the TAXAbon fields. The customer should ensure that the information on the receipt is correct.
- e. Several TAXAkort and/or TAXAbon may be issued to each customer on the same account.
- f. The customer is entitled to authorise others to use the TAXAkort.
- g. TAXA is entitled to decide that TAXAkort and/or TAXAbon should only be valid for a certain period and that issued TAXAkort must be reissued. Expired TAXAkort and/or TAXAbon cannot be used after this date.

## Storage and termination

- a. The customer must store TAXAkonto information, TAXAkort and/or TAXAbon securely.
- b. If the TAXAkonto, TAXAkort and/or TAXAbon are lost or customers suspect misuse, TAXA must be contacted as soon as possible on telephone number 35 30 91 62 during office hours (otherwise 35 35 35 35). When contacting TAXA, customers must state name and address as well as TAXAkort and account number.
- c. Customers are liable for losses resulting from unauthorised use of their TAXAkonto, TAXAkort and/or TAXAbon. When TAXA has been notified that TAXAkort and/or TAXAbon have been lost or are in the possession of an unauthorised party, TAXA is under obligation without undue delay to ensure that the TAXAkort and/or TAXAbon are blocked.
- d. If customers wish to terminate a TAXAkonto, TAXAkort and/or TAXAbon, they must notify TAXA. TAXA will issue a final statement and close the TAXAkonto while it is the customer's responsibility to destroy all issued TAXAbon and TAXAkort.
- e. If the terms and conditions for using the TAXAkonto, TAXAkort and/or TAXAbon are breached, TAXA is entitled immediately and without further notice to block the TAXAkonto and linked payment methods and require that the TAXAkort and/or unused TAXAbon be returned.

## Prices and fees

- a. Information about current prices and fees can be found on the TAXA website or by contacting TAXA 4x35.
- b. All prices are in Danish kroner and include VAT.
- c. Invoices are submitted weekly with payment terms of eight (8) days net.

## Credit rating

- a. When setting up a TAXAkonto or ordering TAXAkort and/or TAXAbon, customers must provide a CVR number in addition to name and address (CPR number if the account is personal). TAXA determines whether a TAXAkonto can be set up for the applicant. TAXA is entitled to check the applicant's information with Experian (formerly Købmandstandens Oplysningsbureau/Ribers Kreditinformation).

## Use, storage and disclosure of personal information and information about purchases etc.

- a. When using TAXAkort, the number of the TAXAkort and/or TAXAbon, the total journey price, date of use of the TAXAkort and the number of the taxi in which the TAXAkort was used are registered. When using TAXAkort in vehicles belonging to other taxi companies, information may be limited. All information is sent electronically from the vehicle to TAXA. The information is used for bookkeeping, account statements and subsequent error correction, if required. Information is only disclosed where this is required by law and/or for use in legal proceedings pertaining to claims related to the use of TAXAkort and/or TAXAbon. The information is stored by TAXA for five (5) years.
- b. If TAXA, as a result of misuse of TAXAkort and/or TAXAbon or as a result of failure to pay, is forced to recall the TAXAkort and/or TAXAbon and terminate the account, TAXA is entitled to pass any amounts outstanding to a collection agency and to register this with Experian (formerly Ribers Kreditinformation). TAXA keeps a list of blocked TAXAkort.

TAXA 4x35 reserves the right to change these Terms and Conditions with one (1) month's notice in compliance with applicable legislation. These terms apply as of March 2014.